



















	A	B	C	L	M	N	O	R
1	APEGBC BALANCED SCORECARD TO JUNE 2012					 = Achieved  = Not Achieved		
2								
3	Goals		Key Performance Indicator Measure	2009/2010 TARGET	2009/2010 ACTUAL	Status	2010/2011 TARGET	2011/2012 TARGET
4	To uphold and protect the public interest in matters related to engineering and geoscience							
5		a)	Practice oversight: No. of Practice Guidelines Completed (Base=12)	Target = 19 Completed	19 completed with 2 new and 2 updated this period		3 New and update 2	24 completed with 2 new and 2 updated
6		b)	No of Practice Reviews (Base =120 or 0.6%)	Target = 132	133 initiated		196	200
7		c)	% Compliance with Major Practice Requirements	96%	96%		96%	96%
8		d)	Complaints from receipt to closure or forwarding to Investigation Committee	Establish Baseline	85% in 8.6 months		85% in 6 months	85% in 5 months
9		e)	Professional Renewal Implementation Plan	Council approval of 2010/2011 Professional Renewal budget; and receipt of audit report on status of recommendations.	20% complete		40% Complete	60%
10		f)	PEER Program related deliverables including practice guides, seminars, OQM, practice advice to members and other initiatives				Implementation Plan Approved	Implementation Plan Report
11	To earn public respect, trust and appreciation of the professions and the Association							
12	08-1 Increase Public Profile and Educate the Public	a)	Students reached through events and school visits	3,000 students reached	Over 5,400 students reached		7,000 students reached through events and school visits	8,000 students reached through events and school visits
13		b)	Survey Results of the Public re APEGBC is Upholding the Public Interest	Public Expectations Aligned with Actual Performance of Association - Improve by 5%.	Unable to assess as public survey not undertaken	N/A	Carry out public survey to assess if improvement has been recognized related to 2009 public survey.	next survey potentially 2013 or 2014
14	To advise government in achieving their policy objectives related to engineering and geoscience							
15	08-5 Identify issues that impact the professions going forward now and later, both internal and external	a)	# of files APEGBC engaged on by government.	90% relevant files	100% relevant files		100% relevant files	100% relevant files
16		c)	No. of visits with valued feedback (a means)	40	38		40	50
17	To demonstrate best practices in organizational management and governance							
18		a)	Registration Decision Timelines: Transfers from Canadian Jurisdictions (Days from Complete Application to Decision)	95% < 3 business days Reduce 5 day registration approval cycle	95% < 3 business days		95% < 3 business days	95% ≤ 3 business days
19		b)	New P.Eng. and P.Geo. Applicants - Canadian Trained (Days from Complete Application to Decision)	90% < 70 calendar days Average: 45 calendar days	90% < 70 calendar days * Average: 45 calendar days		85% in 120 calendar daays	85% in 120 calendar days
20		c)	New P.Eng. and P.Geo. Applicants - Internationally Trained (Days from Complete Application to Decision)	85% < 120 calendar days requires policy change	85% < 90 calendar days *		85% in 160 calendar days	85% in 160 calendar days
21								
22		e)	Net Operating Income Before Appropriations to Designated Funds	\$125K Deficit	\$441K Surplus		\$200K Surplus	\$200K Surplus
23								
24		g)	Operating Expenses Excluding Grants (Gross) per 1,000 Members	\$360K per 1,000 Members	\$330K per 1,000 Members		\$360K per 1,000 Members	\$360K per 1,000 Members
25	5. To engage and earn the respect, trust and apprectaion of members and potential members							
26		a)	Increase in attendance at APEGBC CPD Seminars (Baseline = 2400)	2800	2102		2700	2700
27		b)	% voter participation in elections/Fee Bylaws (Baseline = 21.7%)	Target= 29.0%	27.70%		30%	35% if CPD Bylaw 30% if not
28		c)	% of members reporting compliance with CPD requirements	75% - based on successful CPD bylaw. Target will be revised.	48%		55%	55%
29		d)	Survey results of members involved in the Duty of Care of the professions.	90% of Goals Accomplished.	Survey not undertaken.	N/A	90% of Goals Accomplished.	90% of goals accomplished
30		e)	Survey results of a satisfaction survey of members	75% of Members Satisfied Overall	Survey delayed until Fall 2010	N/A	75% of Members Satisfied Overall	75% of Members Satisfied Overall
31								
32					* Since policy change March 2010.			