



Technical Coordinator, Renal Services Victoria, BC

A technical leadership role based at Victoria's Royal Jubilee Hospital

Vancouver Island Health Authority (VIHA) with 18,000+ employees is one of BC's six health authorities providing comprehensive public health services to the 760,000+ residents of Vancouver Island. **VIHA has been selected as one of the Top Employers in Canada and BC, three years running!**

Job Summary

Based at the Royal Jubilee Hospital in Victoria, you will take the lead on all aspects of planning, organizing, coordinating and evaluating the technical aspects of VIHA's Renal Services island-wide. Your expertise will be a key component to delivering high quality and safe patient care in the program, and you will rely on that expertise to provide education and expert support to create and implement related departmental policies and procedures. This is a non-union position, and travel between sites is required.

Key Duties

- Develops consistent and safe practices by writing, reviewing, standardizing, updating, and implementing technical policies and procedures and ensure staff training adheres to best practices, complying with national, provincial and VIHA standards.
- Coordinates recruitment, selecting and hiring technical staff as well as provides supervision, coaching, and evaluating employee performance of Renal Dialysis Technicians and other designated staff.
- Provides expertise and acts as a resources person to technicians for troubleshooting problems with policies, procedures, and methodology.
- Ensures the water treatment systems used for hemodialysis in all program facilities continue to meet the required water quality standards by verifying that monthly testing is done by designated staff, reviewing test results and initiating appropriate corrective action as required. Ensures on-going monitoring, disinfecting and maintenance of the water treatment systems.
- Coordinates and is liaison with Biomedical Engineering on the maintenance and repair of program's medical equipment, and with respective facility maintenance groups for other renal facility related repairs, maintenance and projects. Ensures repairs are completed properly and in a timely manner.

Qualifications

Equipped with a degree in a technical discipline such as engineering, you have at least five years' experience including supervisory experience, ideally in technical health care related areas. Experience in renal programs and with formal project management would be assets. Able to operate, motivate and lead in both structured and unstructured situations, your background includes:

- strong planning, strategic and operational skills
- analysis, planning and evaluation skills within the health care system
- the ability to work independently and complete projects within sensitive timelines
- the capacity to delegate work and manage program services at multiple sites
- strong communication, interpersonal and team-building skills.

We offer an attractive remuneration package and employer-paid benefits package.



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