

Manager, Operations, Fort McMurray

EPCOR provides clean water and wastewater, and safe, reliable power to the places in which we live and work. But we also provide more. We're a forward-looking company committed to excellence and environmental leadership and a valued partner in each and every community. We're looking for innovative leaders to help drive us forward. All we're missing is you.

Headquartered in Edmonton, Alberta, EPCOR is one of Alberta's Top 50 Employers and our 2010 Corporate Responsibility Report achieved an "A+" level of reporting under Global Reporting Initiative guidelines.

EPCOR has an excellent opportunity for two Operations Managers to be part of a leading edge and innovative team. The Operations Manager is accountable for providing oversight, direction and leadership to the operations of water and wastewater facilities in EPCOR's oil sands operations in the Wood Buffalo Region.

Reporting to the Senior Manager, Northern Alberta Operations, the Manager, Operations is accountable for:

- Providing input to and effectively implementing the Business Unit's plans and growth strategy throughout Fort McMurray Operations.
- Identifying the necessary budget requirements and adhering to these budgets for the provision of operations for water and wastewater facilities in the assigned site(s).
- Ensuring deliverables of direct report positions are aligned, integrated and include performance metrics.
- Creating and managing a strong team of employees, including determination of optimal numbers, recruitment, retention and development.
- Developing and nurturing a high performance, high discipline, safe, accountable, focused, innovative and achievement oriented work force that is easy to do business with.
- Ensuring the delivery of optimal results against appropriate performance metrics. This includes client Key Performance Indicators, financial metrics, customer expectations, operational effectiveness and efficiencies.
- Developing, implementing and reviewing relevant processes to ensure compliance to policies, standards, regulatory requirements and ensure mitigation of risks.
- Ensuring all Environmental and Regulatory permits and requirements are met or exceeded.
- Ensuring adherence to all corporate requirements, training and policies.
- Ensuring on-going effective positioning and appropriate relationships between clients and stakeholders.

Qualified candidates will possess:

- A bachelor's degree in Engineering (Civil, Environmental, Chemical). A technologist diploma will also be considered.
- 5 to 8 years of progressively responsible experience in a leadership or supervisory role with the ability to manage a medium to large sized multidisciplinary team.
- Previous experience with team development and performance management.
- The ability to develop, track and maintain budgets.
- Strong knowledge of industry best practices, operations safety and the ability to provide strategic, innovative solutions when issues arise.
- Experience in the water and/or wastewater industry is an asset. Experience in a related industry will also be considered.

As our best candidate, you possess a strong aptitude for leadership and the ability to guide your team and counterparts through change and improvement processes. You have strong supervisory skills, a proven ability to motivate employees, and are fully engaged in coaching, providing feedback and managing people. Looking for opportunities for continuous improvement and efficiency within your own team and the larger operation, you bring a strategic outlook and think creatively to improve processes. You possess strong problem-solving and organizational skills, have the ability to multi-task and function in a fast-paced setting, and demonstrate exceptional time-management abilities. You also demonstrate exceptional written and verbal skills, which allow you to present concepts and technical information effectively to both internal and external stakeholders and partners.

This position is located in Fort McMurray, Alberta. The successful candidate will be required to reside in Fort McMurray. Relocation assistance will be provided.

Please note that you must be legally entitled to work in Canada.

Fort McMurray is a vibrant business and family-friendly community with access to many services and activities. Our Fort McMurray operations are growing - all we're missing is you. For more information about the area and all it has to offer individuals and their families, please visit

<http://www.woodbuffalo.ab.ca/> and <http://bigspirit.ca/>

To learn more about this exciting career opportunity, and to apply, please refer to IRC24446 on the EPCOR career website www.epcor.ca/careers.